

CORE HEALTHCARE LEADERSHIP PROGRAM™

Stronger Leaders. Safer Workplaces. Better Care.

**BECAUSE
HEALTHCARE
LEADERSHIP
MATTERS.**

THE REALITY FOR HEALTHCARE ORGANIZATIONS

Today's healthcare leaders are expected to deliver exceptional care while managing increasing complexity, heightened scrutiny, and a more challenging workforce environment.

COMMON RISK EXPOSURES IN HEALTHCARE

-  Inconsistent manager decisions
-  Poorly handled employee complaints
-  Retaliation following protected activity
-  Delayed performance conversations
-  Leave and accommodation missteps
-  Unresolved conflict and disruptive conduct
-  Inadequate documentation
-  Policy-to-practice gaps

“*Strong leadership isn't just good for your workforce; it's good for patient care.*”

THE SOLUTION CORE HEALTHCARE LEADERSHIP PROGRAM™

A practical, experience-based development program that equips healthcare leaders with the skills, confidence, and tools to manage people, mitigate risk, and build healthier, more productive workplaces.



EIGHT HEALTHCARE LEADERSHIP COMPETENCIES

- 1 Leadership Accountability
- 2 Employee Relations
- 3 Performance Management
- 4 Difficult Conversations
- 5 Workplace Investigations & Retaliation
- 6 Leave & Accommodation Management
- 7 Conflict Management
- 8 Leadership Risk & Decision-Making

DELIVERY OPTIONS



In-Person



Live Virtual



Hybrid

PROGRAM OFFERINGS

- 1 SINGLE HEALTHCARE LEADERSHIP WORKSHOP**
90 minutes – 3 hours | One focused topic | Up to 50 leaders
- 2 HEALTHCARE LEADERSHIP INTENSIVE**
Full-day engagement | 2–3 competencies | Practical tools and case application
- 3 CORE HEALTHCARE LEADERSHIP ESSENTIALS™**
Three selected competencies | Leadership risk assessment | Manager resources | Post-program action plan
- 4 CORE HEALTHCARE LEADERSHIP PROGRAM™**
Six–eight competencies over 3–6 months | Assessment | Live development sessions | Healthcare case simulations | Reinforcement activities | Executive debrief | Final recommendations report
- 5 CORE HEALTHCARE LEADERSHIP TRANSFORMATION™**
Multiple cohorts | Executive alignment | All eight competencies | Advisory support | Train-the-Trainer | Measurement and sustainability

MEET THE PROGRAM CREATOR

KATRICE A. MILLER

Creator & Lead Facilitator

Experience. Perspective. Practical Solutions.

Katrice Miller brings more than 30 years of experience in labor and employment, labor relations, employee relations, policy, investigations, and leadership development. Her background includes federal-government policymaking, law-firm practice, and extensive representation of healthcare clients. She gives healthcare leaders practical, solutions-focused guidance they can apply immediately.



*People
Build
Better
Healthcare.*